

CUSTOMER PROTECT ELECTRIC VEHICLE WORRY FREE WARRANTY

If your vehicle goes wrong it's inconvenient, aggravating and potentially costly. The Customer Protect Electric Vehicle Warranty helps to ease the stress and minimise the strain on your wallet.



Extended service intervals – 12 months or 12,000 miles



Air-conditioning
In the event of a valid claim, maximum contribution to system re-gas is £60.00 inc VAT.



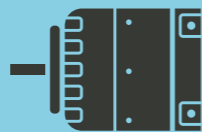
Anti-lock brakes



Main Vehicle Battery



Multimedia Systems



Electric Drive Motor

60K

Breakdown of a listed part due to wear and tear for vehicles up to six years or 60,000 miles at time of claim.

SIGNIFICANT BENEFITS

Just some of the parts included in our all mechanical and electrical Electric Vehicle warranty are listed in this leaflet.

- ^ Day one protection.
- ^ Includes parts, labour and VAT.
- ^ Three, six and 12 month options available.
- ^ Straightforward claims process.
- ^ Fast payment of valid claims.

Please see terms and conditions for full benefits and exclusions.

www.customerprotect.com/electric



Motor Industry Code of Practice for

Vehicle Warranties



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MOTOR TRADER
INDUSTRY AWARDS 2020

WINNER

2020



ELECTRIC VEHICLE WARRANTY

CUSTOMER PROTECT **ELECTRIC VEHICLE WARRANTY**



ALL MECHANICAL AND ELECTRICAL PARTS INCLUDED SOME OF WHICH ARE LISTED BELOW

AIR CONDITIONING

ELECTRIC BRAKE BOOSTER

MULTIMEDIA SYSTEMS

ELECTRIC-POWER UNIT

MAIN VEHICLE BATTERY*

ABS SYSTEMS

ELECTRICAL VEHICLE CONTROLLER

ON BOARD CHARGER

ELECTRICAL VEHICLE SYSTEMS

BRAKES INCLUDING ABS

BATTERY MONITOR SYSTEMS

REAR WHEEL DRIVE

HEATING SYSTEMS

WORKING MATERIALS

ELECTRIC DRIVE MOTOR †

COOLING SYSTEM

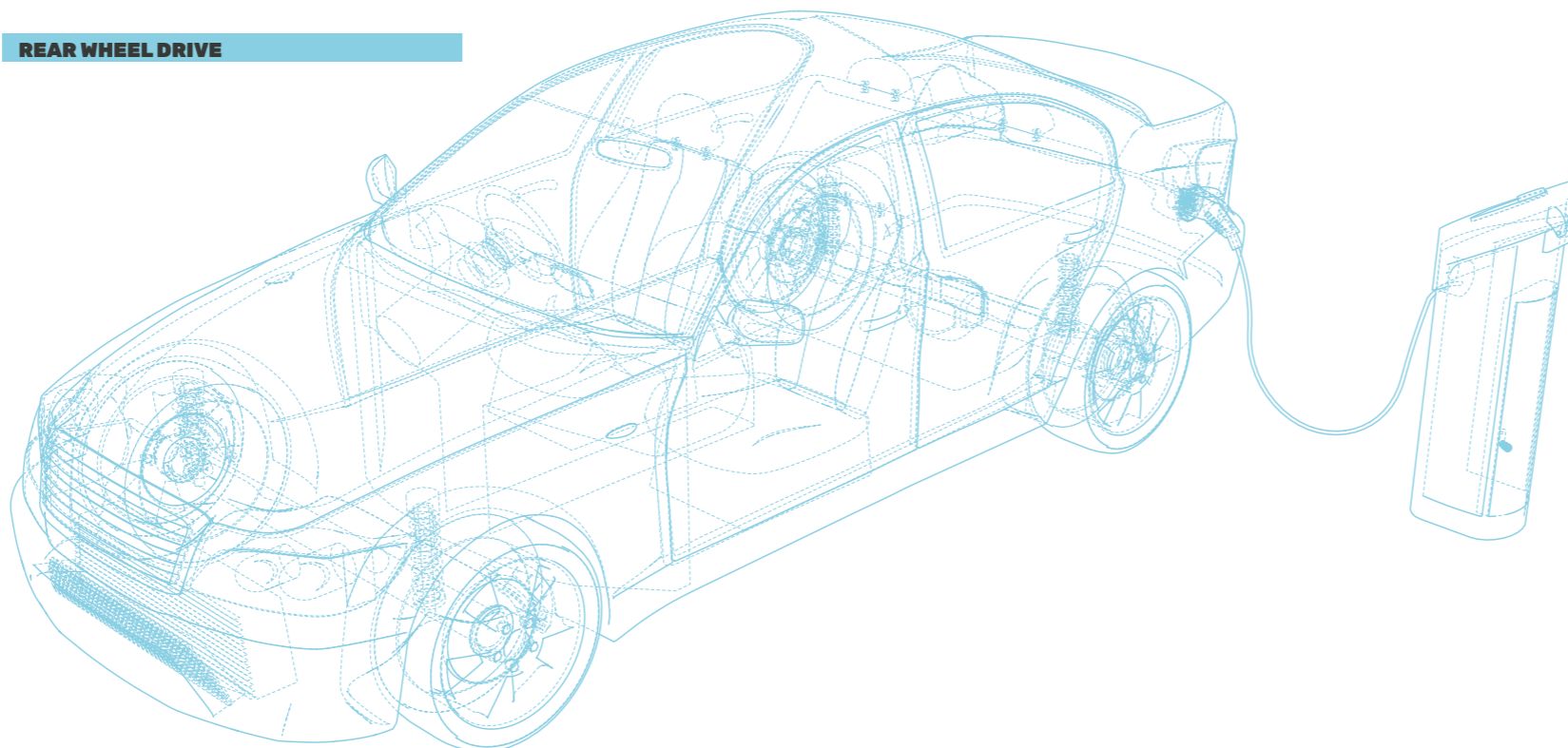
CASINGS

STEERING

FRONT AND REAR SUSPENSION

FOUR WHEEL DRIVE

FRONT WHEEL DRIVE



THIS WARRANTY ALSO INCLUDES THE FOLLOWING.

Working materials

Fluids are included only if it is essential to replace them as part of an agreed claim.

Casings

If any of the included parts fail and this damages the casing they will be included only as part of an agreed claim.

Air-conditioning re-gas

In the event of a valid claim, the most we would pay towards re-gassing is £60 (including VAT).

The illustration highlights just a selection of the included components. In fact all **MECHANICAL AND ELECTRICAL COMPONENTS** are included under the **Electrical Vehicle warranty with just a few exclusions as listed below.**

EXCLUDED

- ^ Bodywork (inc. Handles, Hinges and Catches)
- ^ Painted Surfaces
- ^ Glass
- ^ Interior or Exterior Trim
- ^ Key Fobs and Key Cards
- ^ Remote control units
- ^ Headphones
- ^ Discs or removable storage for any part of a multimedia system
- ^ Wheels
- ^ Air Bag and Control System
- ^ Electrical Wiring, wiring looms and harnesses
- ^ External charging cables and units
- ^ Light Units including Led and Xenon Lamps
- ^ Hoses
- ^ Pipes
- ^ Brake Seizure and Corrosion
- ^ Battery Degradation
- ^ Electrical power units
- ^ † Drive Motor Fatigue

Any items subject to routine maintenance, routine adjustments or periodic repair including:

- ^ Software or firmware revisions
- ^ Pollen Filters
- ^ Fluids
- ^ Brake Discs and Drums
- ^ Brake Pads and Brake Shoes
- ^ Wiper Blades or Rubbers
- ^ Cables
- ^ Light Bulbs
- ^ Batteries
- ^ Tyres

Any items, subject to a known manufacturer technical bulletin or recall. Any part that has suffered a mechanical breakdown due to wear and tear, where the vehicle is either older than six years or has covered more than 60,000 miles at time of claim.

Any part not fitted as standard or equipment not approved by the manufacturer.

*contribution of up to £1,000 towards the replacement of the main vehicle battery.

COSTS OF REPLACEMENT PARTS AND LABOUR CAN BE PAINFUL.

VEHICLE	PART	COST (INC VAT)
Tesla Model S	Lithium Ion Battery Module	£844.78
Nissan Leaf	Brake Caliper	£405.76
BMW i3	HK Flow Heater	£643.02
Hyundai Ioniq	Gear Drive Unit	£4,351.62
VW Golf-E	Traction Motor Assembly	£5,070.10
Renault Zoe	ABS Block	£949.13
Audi E-Tron Quattro	Control Unit for Battery	£1,861.92
Citroen C-Zero	Control Unit for Battery	£1,029.01
Peugeot Ion	Electric Traction Motor	£2,400.27
Skoda E-Citigo	Battery Monitor Control Unit	£606.24

The included components are subject to the terms as described in your warranty agreement and are also subject to certain limitations in the maximum amount paid in the event of a breakdown. Please ask your supplying dealer for further details. Your statutory rights are not affected by the terms of this Mechanical Breakdown Warranty.